

The background is a solid purple color with several overlapping, semi-transparent purple geometric shapes, primarily trapezoids and parallelograms, creating a layered effect. White lines are scattered across the page, some forming a path that leads to the text box, and others as simple horizontal or diagonal strokes.

**PART IV**

**PROMOTION & EDUCATION**



## PART IV

### PROMOTION AND EDUCATION

In 2022, the CCAC carried out various types of publicity and education work through different channels to promote the integrity of the society based on the direction of “All for Integrity” mentioned in the 2<sup>nd</sup> Five-Year Plan. Apart from constantly strengthening the awareness of integrity in the public and private sectors and continuously carrying out honesty education for young people, the CCAC also tied in with the trend of online learning in recent years where many online learning resources were launched and promotion strategies were adjusted in a timely manner. They included exploring new modes of cooperation with civic associations and promoting more online projects. Moreover, the CCAC continued to promote integrity and honesty to all walks of life in Macao through various promotional channels on the internet and diversified promotional activities, along with the methods that combined online and offline modes. In addition, to commemorate the 30<sup>th</sup> anniversary of integrity building of Macao in 2022, a series of integrity activities were held. The Branch Office in Taipa was repositioned as an integrity education base mainly targeting at young people and civic associations for deepening the promotion of integrity education and contributing to the development of a probity culture in Macao.

In spite of the epidemic, in 2022, the CCAC still held a total of 444 seminars, talks and activities on different topics, which recorded 27,124 participants who were mainly public servants, employees of commercial institutions, teenagers, students of higher education institutions, secondary, primary schools and kindergarten and the general public. The statistics are shown in the following table:

Statistics of education on corruption prevention in 2022

Topic	Target	No. of sessions	No. of participants
Integrity and Observance, Public Procurement, Noble Character and Righteous Conduct, Declaration of Assets and Interests	Public servants	59	3,154
E-learning Course entitled "Uphold Your Integrity"	Public servants	4	255
Seminar on the law on <i>Prevention and Suppression of Bribery in the Private Sector</i>	Private entities, public departments, educational institutions	19	772
Integrity Awareness	Civic associations, government departments, educational institutions	31	756
Integrity Education	Teenagers, students of higher education institutions, secondary, primary schools and kindergarten	331	22,187
<b>Total</b>		<b>444</b>	<b>27,124</b>

I. Education on corruption prevention for public and private sectors

In order for the probity culture to be deeply embedded in the society, the concerted anti-corruption efforts by the public departments and private sectors are indispensable. Therefore, the CCAC has all along been maintaining close cooperation with the public and private sectors and holding integrity seminars of different topics routinely. Due to the demand for online learning, different topics of learning videos are regularly rolled out at the "Webpage on information about integrity for public servants" and legal theme-based webpage concerning the law on *Prevention and Suppression of Bribery in the Private Sector* which aims to encourage public servants and workers of the private sectors to learn by themselves and strengthen their awareness of integrity. In 2022, the CCAC even exchanged and shared with the learners of the "4<sup>th</sup> Leadership Training Course for Public Servants" the first-hand



The CCAC proactively exchanged views with public servants in order to facilitate the enhancement of integrity and efficiency of public administration

information and case study concerning anti-corruption and ombudsman's actions, with a view to facilitating public servants to think more about how to raise the integrity and efficiency of public administration.

### **(1) Seminars on integrity for public servants**

To consolidate the culture of honesty of public departments and integrity awareness of the workers, the CCAC sustained its efforts to hold seminars on integrity with different topics for public servants and public departments including "Integrity and Observance", "Noble Character and Righteous Conduct", "Public Procurement" and "Declaration of Assets and Interests". A total of 59 seminars were held for 3,154 public servants from 16 departments/institutions in 2022.

### **(2) Persistent update on the "Webpage on information about integrity for public servants" and launch of e-learning course**

Since the "Webpage on information about integrity for public servants" has been launched in 2020, the CCAC continuously updates the column of "Academy of Integrity" on the webpage on which videos of different topics adapted from cases detected by the CCAC are regularly uploaded, with a view to introducing to the public servants about the stipulation of exclusiveness stated in the legal regime of public services and other commonly seen duty-related crimes such as "abuse of power", "document forgery", "embezzlement" and "breach of secrecy", among others.

Moreover, in order to tie in with the trend of e-learning promoted by the Government, the CCAC continued to launch the e-learning course entitled "Uphold Your Integrity" in collaboration with the Public Administration and Civil Service Bureau. The course, which is offered in modules, focuses on introducing to the public servants about the obligations and code of conduct they should comply with in order to enhance their senses of honesty and law-abidingness through self-learning online. Time attended in such course has been counted as training hours for promotion of public servants. In 2022, a total of four classes were launched for 255 participants from 37 departments/institutions.

### **(3) Seminars on integrity for the private sector**

In 2022, the CCAC persistently organised talks for public and private sectors and educational institutions on the law on *Prevention and Suppression of Bribery in the Private Sector*. Despite that legal provisions were introduced, cases and examples were selected and tailor-made for the individuals and organisations in different circles. In the year, a total of 19 talks were held for 772 participants who were employees of banks, hotels, small and medium-sized enterprises and subsidised institutions.

In addition, the CCAC added a column of “videos for learning” on the theme-based webpage of the law on *Prevention and Suppression of Bribery in the Private Sector* on which videos of different topics were regularly uploaded. The videos, which were filmed in a lighthearted and funny way, featured situations which were prone to active corruption and passive corruption in the daily life. After watching the videos, viewers might answer some questions which would assist them to enhance their sense of awareness and consolidate relevant legal knowledge. Moreover, the content of the aforesaid law were also disseminated in advertisements on bus bodies, TV programme “Enquiry and reply” and infographics on WeChat.

## II. Integrity education for young people

In collaboration with the education sector, the CCAC continues its effort to disseminate the integrity and honesty culture and promote proper moral values in a diversified way to young people, students of higher education institutions, secondary, primary schools and kindergarten.

### Statistics of integrity education work for young people in 2022

Programme	No. of sessions	No. of participants
Seminar on Honesty for Higher Education Students	17	813
Education Programme on Honesty for Teenagers	89	5,993
A Talk on Honesty for Graduates	19	1,207
“Integrity Week” in Secondary Schools	1	327
“New Generation of Integrity ” – Education Programme on Honesty for Primary Students	122	3,898
“Spreading the Messages of Integrity with William” School Drama Tour	31	3,739
“Love Integrity” – “Integrity Week” Series for Primary Schools	27	5,586
Integrity Education Activities Held at Branch Office in Taipa	25	624
<b>Total</b>	<b>331</b>	<b>22,187</b>

#### (1) Integrity and honesty education for higher education students

The CCAC has all along been maintaining liaison and collaboration with different higher education institutions of Macao and persistently holds the “Seminar on Honesty for Higher Education Students” based on the law on *Prevention and Suppression of Bribery in the Private Sector*, where a video clip is presented

and elements of active corruption and passive corruption are introduced to the students. The seminar aims to encourage students to reflect on the harmful effects of corruption on society and individuals and help them develop a zero-tolerance attitude towards corruption. In 2022, a total of 17 sessions of “Seminar on Honesty for Higher Education Students” were held for 813 students from three higher education institutions. In addition, the CCAC also invited higher education institutions to arrange students to visit the integrity education base located at the Branch Office in Taipa to consolidate the knowledge learned during lessons through diversified modes of learning.

### **1. Providing internship opportunities to young students to participate in integrity promotion**

To strengthen the honesty education work for young students and develop cooperation with higher education institutions, the CCAC continues to provide internship opportunities to students from higher education institutions of Macao. In 2022, students from two institutions joined the internship. In the course of internship, the interns mainly assisted in a variety of promotion and education work. They also disseminated the messages of integrity and honesty to students from secondary and primary schools and the general public with the CCAC workers in school campuses and the two branch offices of the CCAC in order to support the integrity education of the CCAC with full efforts.

### **2. New positioning of the Branch Office in Taipa to step up efforts in integrity promotion and education work**

In 2022, the Branch Office in Taipa reopened in March following the completion of renovation. In addition to receiving complaints and reports, it is repositioned as an integrity education base targeting at young people and civic associations which benefits the CCAC to carry out more holistic and targeted integrity education work.



The leadership of the CCAC officiating at the reopening ceremony of the Branch Office in Taipa



Leaderships and academic staff of education institutions of Macao were invited to see the latest equipment of the integrity education base

The facilities of the two integrity education bases in the Branch Office in Taipa and the Branch Office in Areia Preta have different features. The target groups, which initially only covered primary school students, has expanded to include secondary school and higher education students due to the new positioning of the Branch Office in Taipa. As such, the CCAC can meet the demand from different strata of the society and exert the functions of integrity education more holistically.

To carry out the function of integrity education base for young people, upon the reopening of the Branch Office in Taipa, the CCAC immediately invited the leaderships and academic staff from the higher education institutions and secondary schools of Macao to visit the Branch Office in Taipa in order to strengthen the communication and exchange with the education sector. Representatives of the institutions and schools who paid the visit expressed that integrity education work carried out by the CCAC deserved affirmation. They also agreed that the education base facilitated the visitors to have a deeper understanding of the CCAC's work, which established closer ties between the residents, particularly the young people and the CCAC, and encouraged them to commit themselves to the integrity building work of Macao. Meanwhile, the Branch Office in Taipa also organised integrity education activities targeting at secondary school and higher education students. In the exhibition area, the young people can have a better understanding of the functions and work carried out by the CCAC and deeper experience of integrity culture through the equipment which has special features of the CCAC such as the display of three-dimensional weapons and exhibits, the statement-taking simulation room and the identification of witness simulation room, as well as various popular interactive games. In 2022, a total of more than 600 students were arranged by 12 higher education institutions and secondary schools to visit and learn in the Branch Office in Taipa.

### **3. Holding the “Micro-Movie Production Competition on Honesty – When Integrity Touches My Heart”**

In order to encourage young people to reflect on topics related to honesty through micro-movie production and share their thoughts about honesty and integrity through images, the CCAC organised the “Micro-Movie Production Competition on Honesty – When Integrity Touches My Heart” targeting at higher education and secondary school students of Macao in 2022. In the two enrollment phases during November and December 2022, a total of more than 700 students from 188 teams of 37 secondary schools or higher education institutions were attracted to participate in the competition. Participating teams submitted their entries in February 2023 and the results of the competition will be announced in April.



## **(2) Integrity and honesty education for secondary and primary school students**

### **1. Education Programme on Honesty for Teenagers**

The “Education Programme on Honesty for Teenagers” is an education programme in which the CCAC sends its workers to secondary schools for introducing the topics related to honesty to the students. This programme, which has been carried out in secondary schools for many years, gains the support and cooperation of schools and receives positive responses. The topics are tailor-made for students from different developmental stages. Through various diversified approaches including video clips on cases, daily life examples and current issues, the CCAC guides the secondary school students to discuss and think about the importance of integrity with a view to assisting the teenagers to build a good character.

In 2022, there were 17 schools joining the “Education Programme on Honesty for Teenagers”. The CCAC held a total of 89 seminars for 5,993 students.

### **2. Theme-based Seminars Entitled “A Talk on Honesty for Secondary School Graduates”**

The theme-based seminars entitled “A Talk on Honesty for Graduates” aim to introduce to secondary graduates about the practical integrity guidelines so as to enable them to know the anti-corruption law currently in force in Macao and corruption-prevention knowledge before they graduate from school and step into the society. The seminars encourage them to understand and abide by the law in order to live a positive life. In 2022, a total of 19 seminars were held for 1,207 students from ten schools.

### **3. “Integrity Week” for secondary and primary schools**

Every year, the CCAC organises the “Integrity Week” with different secondary and primary schools, where themed activities related to honesty and integrity are held in the school campuses. In March 2022, the CCAC organised the “Integrity Week” with Luís Gonzaga Gomes Luso-Chinese Secondary School which was joined by a total of 327 students. During the activity, the school held two theme-based competitions related to honesty and integrity for the students, namely the honesty slogan design competition and the honesty song creation competition. Moreover, the CCAC workers held theme-based seminars and virtual reality booth games in the school campuses in order to disseminate the integrity and honesty messages to the students.

Regarding primary schools, the CCAC persisted its efforts to send workers to school campuses to hold the “Love Integrity” – “Integrity Week” series in primary schools. During the week, activities were held during lunch breaks or lessons in order to flexibly tie in with the teaching arrangements of the schools to disseminate the integrity and honesty messages amongst primary students in the format of booth games,

curricular activities, short stories of honesty, video clips, VR games and quiz games on exhibition panels. The activity has been rolled out since 2020, it is popular among schools and has a positive effect.

In 2022, the CCAC held the “Love Integrity” – “Integrity Week” series for primary schools in Pui Ching Middle School of Macau, Luso-Chinese School in Taipa and Colégio Dom Bosco (Yuet Wah) where the staff of the CCAC played games and told stories to the students. A total of 5,586 students participated in the activities.



Secondary students playing VR games related to evidence search

#### 4. “New Generation of Integrity” – Education Programme on Honesty for Primary Students

In 2022, a total of 122 sessions of the “New Generation of Integrity” – Education Programme on Honesty for Primary Students were held. 3,898 students from 17 schools participated in these sessions. The “New Generation of Integrity” – Education Programme on Honesty for Primary Students, launched by the CCAC’s Branch Office in Areia Preta at its Galaxy of Integrity, featured integrity education activities for primary three to primary six students. Through puppet shows, computer animated films and micro movies under different themes of moral education, the messages of honesty and law-abidingness are conveyed to children so as to guide them to build correct values of life at a young age. In 2022, in response to the valuable opinions on the themes and activity content of the primary four curriculum, the CCAC created the brand-new teaching materials for primary four students entitled “Voyage through the Galaxy” under the theme of responsibility. The relevant animated teaching materials have been produced and put to use in classrooms, which are well received by students and teachers.

## 5. A school drama tour entitled “Spreading the Messages of Integrity with William”

Each year, the CCAC holds special activities for kindergarten and lower primary school students to celebrate the International Children’s Day and to spread positive energy of integrity. In 2022, the CCAC specially organised a school drama tour entitled “Star Journey”, where the Messenger Bear William and the dramatics club, through fun-filled singing and drama performances, among others, experienced stories across time with students in campuses. Through different challenges, they were inspired to think about the importance of integrity and honesty. The activity, held between May and June, recorded participation of 3,739 kindergarten and lower primary school students from 21 schools.



The Messenger Bear William and the dramatics club went to schools to foster honesty in students on the children’s day

To make the activity more interesting and to enhance the students’ engagement, the CCAC also specially created a theme song “Commitment to Honesty” for the activity and invited some little volunteers from the Integrity Volunteer Team to do a song recording and performance, which was then uploaded to YouTube for the public to view. The relevant activity will be adapted into lesson plans and uploaded to the Resources Database for Integrity Education for parents and teachers to use.

## 6. Launch of the programme entitled “Story Time with William”

The CCAC has all along been dedicated to integrity education for teenagers and children. Over the years it has actively created and launched a series of teaching materials under the theme of honesty and law-abidingness for the “New Generation of Integrity” – Education Programme on Honesty for Primary Students. In 2022, the CCAC, according to the policy address, re-edited some of the teaching materials on integrity for primary students and developed them into stories. They were re-designed according to the preference of children as well as the education needs of teachers and parents and were compiled into parent-child reading materials entitled *Story Time with William: Stories about Integrity for Children* that come with illustrations, voice acting and vivid guided reading, which aim to allow parents and education workers to join hands and bring up an honest and righteous new generation for Macao.

The programme entitled “Story Time with William”, which targets at kindergarten and lower primary students, features a collection of stories and Bluetooth storytelling devices and provides online reading as well as voice acting and guided reading. The collection of stories, featuring five fun-filled stories under the theme of honesty, enables children to cultivate good moral characters, such as self-discipline, responsibility, non-greediness, righteousness, law-abidingness, trustworthiness and honesty.

The CCAC held a book launch ceremony for the programme “Story Time with William” at Hipódromo Neighborhood Activity Centre on 10<sup>th</sup> December, where it gifted books to attending guests, including leaders and representatives of schools and civic associations. It also arranged the Messenger Bear William and the little young volunteers of the Integrity Volunteer Team to voice-act one of the stories at the ceremony. In addition, an experienced early childhood education worker, Lam Van Va, was invited to share storytelling skills at the ceremony, which attracted the participation of many parents with their children.



The programme entitled “Story Time with William” was launched

### III. Cooperation with the education sector

The CCAC has been deepening the foundation of integrity education in an orderly and systematic manner and has also been working closely with the education sector. A communication platform has been created and an optimised model of cooperation has been formed to promote mutual progress. Various teaching materials and activities have also been launched to cater to the needs of education development and young people in their growth so as to continuously optimise the work of integrity education for teenagers.

#### (1) Expanding the “panel of advisors for teaching materials on integrity” and improving the relevant work

The CCAC established the “panel of advisors for teaching materials on integrity” in November 2021 and recruited serving teachers from local non-tertiary education institutions and experts to use the lesson plans compiled by the CCAC on an experimental basis and to provide teaching resources for the “Resources Database for Integrity Education”. It hopes that it may join hands with the education sector to promote integrity education through this brand-new model so as to continuously increase the effectiveness of integrity education for teenagers in Macao.

In order to attract more teachers to join the panel of advisors so that it is of a larger scale and becomes more representative, the CCAC invited 36 awarded teachers who took part in the “Integrity Lesson Plan Design Collection Activity 2022” to join the panel in May 2022. Together with the 59 members who joined the panel since its establishment, there are 95 members in the panel at present, who are from 36 non-tertiary education institutions in Macao, including secondary schools, primary schools, kindergartens and special education institutions.

In 2022, the CCAC specially invited four awarded teachers of the “Integrity Lesson Plan Design Collection Activity 2022” to do filmed interviews where they shared their experience in designing the lesson plans and the relevant teaching effectiveness. The CCAC hopes that these filmed interviews will encourage and inspire education workers to design and launch more interdisciplinary lesson plans on integrity.

## **(2) Publication of teaching materials on integrity entitled *Nothing about the Planet is Trivial* for lower primary students**

To continuously play the role as a partner in promoting integrity education, after gathering the opinions provided by the “panel of advisors for teaching materials on integrity”, the CCAC prepared the teaching materials entitled *Nothing about the Planet is Trivial* for lower primary students, which were launched and put to use starting from the 2022/2023 school year. Based on six animated short stories on the topics of honesty, these teaching materials aim to spread the core values of morality, such as not being greedy, not telling lies, keeping promises, fairness, responsibility, and self-discipline. They come with board games as teaching aids and provide diversified moral education activity resources, so as to facilitate the moral education work of teachers and parents. In 2022, the CCAC gave away the aforesaid teaching materials to 62 primary schools and 28 civic associations and organisations in Macao. Later, 20 schools asked the CCAC for a total of nearly 280 sets of the teaching materials and over 560 sets of the aforesaid board games.

## **(3) Organising the “Integrity Lesson Plan Design Collection Activity 2022”**

To continuously increase social concern on integrity education, to promote professional exchange in the area of education and to enhance the quality of the design of integrity education, the CCAC organised the “Integrity Lesson Plan Design Collection Activity 2022” in January 2022. The response was enthusiastic and a total of 122 entries from open groups and student groups of 46 schools and higher education institutions were received in this activity.

The professional judging panel was composed of representatives from the University of Macau, the City University of Macau and the University of Saint Joseph invited by the CCAC. The entries were evaluated based on the criteria such as creativity, feasibility and dissemination possibility, accuracy and rigour,

integrity, writing skills, effectiveness and teaching techniques. In the end, 20 outstanding lesson plans and 30 commendable lesson plans for the open groups and four outstanding lesson plans and seven commendable lesson plans for the student groups were selected.

In May 2022, the CCAC held an award presentation ceremony at the convention center of the Macao Science Center and presented awards to 60 groups of award-winning teachers and students. A sharing session by the “panel of advisors for teaching materials on integrity” was also held, where Vong Sou Kuan, Associate Professor of the Faculty of Education of the University of Macau, as an expert of the panel of advisors, gave a talk to participating education workers on her view on integrity education under the topic of “Call of the Era – Re-exploring Integrity Education in Schools”.

#### **(4) Continuously updating the “Resources Database for Integrity Education”**

To enrich the teaching resources for the “Resources Database for Integrity Education” and provide teachers with more timely and suitable teaching materials on integrity, the CCAC, in the school year 2021/2022, invited the members of the “panel of advisors for teaching materials on integrity” to provide lesson plans. 13 members provided 12 lesson plans to the CCAC and they also used two lesson plans compiled by the CCAC on an experimental basis. The aforesaid 14 lesson plans were first reviewed by the experts in the panel and then uploaded to the “Resources Database for Integrity Education”. At the same time, the CCAC compiled some awarded lesson plans selected from the “Integrity Lesson Plan Design Collection Activity 2022” and uploaded them, in stages, to the relevant designated page as selected outstanding lesson plans under the column of “Moral Education Activities” of the “Resources Database for Integrity Education”. These lesson plans were categorised, according to the learners, into sections for secondary schools, primary schools and kindergartens. They aimed to be viewed and used by education workers.

In 2022, two new animated stories were added to the “Stories about Integrity for Children” of the “Resources Database for Integrity Education”, namely “the Choice of Clarinha” and “the Belated Spacecraft” under the theme of upholding righteousness and the theme of being responsible respectively. They explore with children the attitude towards incorrect matters, the way of handling them and the impact of a lack of responsibility. These animated stories, with each of them coming with related learning resources, aim to guide children to think about the importance of upholding honesty and integrity.

## IV. Media publicity

The CCAC has been continuously promoting the fight against corruption and increasing the integrity awareness of the general public through different media and channels, including press releases, different types of advertisements, internet, leaflets and publications.

In order to cater to the current habit of receiving information of residents, particularly young people, the CCAC continuously promotes the messages of integrity to all sectors of society in a comprehensive manner through WeChat and YouTube, among other internet promotion channels, so as to instil the awareness of integrity and law-abidingness in their daily lives. In 2022, the CCAC launched 96 infographics on WeChat, where it provided information about the anti-corruption work, the ombudsman's functions and the related legislation of the CCAC to residents in a light-hearted and vivid way through comics, animations and videos. There were increases in the number of followers of the CCAC on WeChat and in the number of people who accessed and shared the CCAC's infographics. The two WeChat games on the knowledge about anti-corruption launched by the CCAC recorded more than 48,000 players.

In addition, in view of the trend that video clips have become major tools for disseminating information in recent years, the CCAC have enhanced the content of multimedia production in 2022. The Branch Office in Taipa was used as a multimedia production base to produce the short video programme entitled "CC A See", where the Artificial Intelligence (AI) presenter vividly introduces the work of the CCAC to its audience and explains the cases of the CCAC. The programme was also promoted to the young people through different social platforms, so that the information on integrity may better cater to the preference of young people.



The content of multimedia production has been enhanced to cater to the preference of the public



## V. Promotion in the community

### (1) Branch offices

#### 1. Complaints, reports and requests for consultation received from residents

The Branch Office in Areia Preta and the Branch Office in Taipa continue to provide convenient channels for residents to lodge complaints, report cases and seek consultation. In 2022, the two Branch Offices received a total of 468 complaints/reports, requests for consultation and simple enquiries, 17 fewer than the 485 counts received in 2021. Details are as follows:

#### Statistics of reception of residents at the two Branch Offices in 2022

No. of complaints/reports		No. of request for consultation	No. of simple enquiries	
Lodged in person	Lodged in writing		Made in person	Made by phone
20	22	59	170	197
Subtotal: 42		Subtotal: 426		
<b>Total: 468</b>				

In 2022, the Branch Office in Areia Preta received a total of 266 complaints/reports as well as enquiries. Among them, there were 67 complaints/reports as well as requests for consultation and 199 simple enquiries.

Regarding the Branch Office in Taipa, a total of 202 complaints/reports and enquiries were received after its re-opening on 1<sup>st</sup> March, 129 more than those received in 2021. Among them, there were 34 complaints/reports as well as requests for consultation and 168 simple enquiries.

In addition, residents not only may, in person, visit the two Branch Offices to file complaints/reports directly or to make appointments for filing complaints/reports, they may also make appointments for filing complaints through an online appointment platform launched by the CCAC in March 2022 to avoid queuing problems. According to the statistics, there were 51 complaints made at the two Branch Offices through the use of the aforesaid platform, of which 27 were made at the Branch Office at Areia Preta and 24 at the Branch Office in Taipa.



## 2. Integrity education in the community

In 2022, the two Branch Offices of the CCAC received 54 units, including schools, civic associations and organisations. A total of 183 sessions of community integrity seminars and visiting programmes held there, which recorded 5,334 participants. The two Branch Offices, mainly through legal seminars and guided tours, allowed visitors to have deeper understanding of the work of the CCAC through light-hearted and interesting ways. Moreover, in view of the new positioning of the Branch Office in Taipa, the CCAC strives to strengthen contact and communication with regional associations. In addition to visiting civic associations, it also invites representatives from different civic associations and organisations to its Branch Offices for visits and exchange of views, which helps to enhance the probity culture in the community.

### (2) Promotion actions “All for Integrity” – for residents and public departments

According to the plan “All for Integrity”, in 2022, the CCAC’s education and promotion actions targeted at residents and public departments. The CCAC successively held promotion actions on the ombudsman’s functions under the theme of “Filing Rational Complaints & Improving the Systems” in order to strengthen the promotion of the purpose of the ombudsman’s functions and its scope of application among residents through such means as posters, publicity leaflets and audio-visual broadcasting. In addition, the CCAC also introduced to them how to optimise the use of the complaint system to solve their problems so as to enable them to accurately understand the concrete role of the CCAC as the supervisory body within the scope of the Ombudsman’s duties.



Different civic associations visited the branch offices to participate in integrity education activities

Regarding the promotion of the “Integrity Management Plan – Progression and Innovation”, which targets at public departments, in 2022, the CCAC commenced the preliminary preparatory work, including creation of an information platform and a dedicated website for the “Integrity Management Plan – Progression and Innovation”, so as to prepare for the implementation of the plan.

### (3) A series of activities for the “United Nations’ International Anti-Corruption Day”

9<sup>th</sup> December is marked the “United Nations’ International Anti-Corruption Day” (IACD) every year. To echo with the theme of this year’s IACD, “UNCAC at 20: Uniting the World against Corruption”, the CCAC carried out a series of special promotion activities, including the launch of a dedicated webpage, “Creative Dubbing Collection Activity: Speak up against Corruption”, WeChat quiz games, subject talks in the community as well as the production of publicity contents in the media, among others, which aimed to, through online and offline approaches, deepen the public’s understanding of the United Nations Convention against Corruption (UNCAC) and arouse public concern on corruption related issues.

The “Creative Dubbing Collection Activity: Speak up against Corruption”, which was held for the first time by the CCAC, received favourable responses. The CCAC collected a total of 137 entries, many of which fully reflected how the residents used their creativity and dubbing techniques in the dubbing of the video clips to show the importance of safeguarding integrity of the community. The CCAC selected 20 excellent entries based on the selection criteria and awarded those contestants. The excellent entries were uploaded to the dedicated webpage for sharing with the public in order to urge all sectors of the community to support the theme of this year by uniting together to fight corruption and to safeguard integrity of the community.

In addition, the CCAC organised thematic activities on the IACD and invited civic associations to visit the Branch Office in Taipa, during which talks on anti-corruption and guided tours were provided to strengthen residents’ understanding of the United Nations Convention against Corruption and awareness of integrity and law-abidingness.

Meanwhile, the “Knowledge on IACD” WeChat quiz games were also well attended by residents. The number of participants reached more than 20,000. Through the quiz games, the CCAC aimed to deepen residents’ understanding of the CCAC and the United Nations Convention against Corruption.



The Creative Dubbing Collection Activity was held to echo with the “United Nations’ International Anti-Corruption Day”

## **(4) Developing community relations**

### **1. Co-organising activities with civic associations in new mode**

In order that the epidemic would not affect the integrity promotion work in the community, the CCAC developed a new cooperation mode with civic associations. During the summer holidays, the CCAC launched the first-of-its-kind parent-child handicraft making activity entitled "Cultivating Honesty", where online and offline approaches were applied. Organised and promoted by a few civic associations, parents and kids were invited to unleash their creativity and create their 3-D models of William with the Messenger Bear William as the blueprint. At the same time, the CCAC held the relevant handicraft making classes on its WeChat official account to call for residents' participation in the creation of new image of William in order to encourage the public to get to know the integrity promotion work more proactively, whereby the integrity promotion may still be effectively carried out in the community despite the pandemic. The activities were so popular among the population that around 200 entries were received, thus achieving the expected promotional effect.

The six civic associations that co-organised the activity included Kin Wa Family Service Centre of the Social Service Department of the Methodist Church of Macao, Fai Chi Kei Family and Social Services Complex of the Macao Federation of Trade Unions, Valdocco - Salesian Educative Pastoral Centre for Youth and Family, Community Service Centre in Taipa of the General Union of Neighbourhood Associations of Macao, Child Protection Centre of the Against Child Abuse (Macau) Association and Sheng Kung Hui Taipa Youth and Family Integrated Service Centre.

### **2. Interactive education drama carnivals "To Grow Integrity in the Community" 2022**

In November and December 2022, the CCAC co-organised interactive education drama carnivals entitled "To Grow Integrity in the Community" with the bodies or centres affiliated to the Macao Federation of Trade Unions, the General Union of Neighbourhood Associations of Macao and the Women's General Association of Macau in order to join hands together to spread positive vibes of integrity in the community.

Around 200 children in K3 of kindergarten through grade 3 of primary school and their parents participated in the three sessions of the activity. The carnivals featured abundant activities including performance of children's plays and various booth games. After playing games and watching the plays, the children participated in the plan "Commitment to Honesty" where they made a promise to behave honestly. The co-organisers and parents complimented the activity and believed that it would help to guide the children to develop positive values in life.

### 3. Special events in commemoration of 30<sup>th</sup> anniversary of Macao's integrity building

The year 2022 marks the 30<sup>th</sup> anniversary of Macao's integrity building. The CCAC has designed a themed logo for various promotion activities and organised two special events in commemoration of the anniversary, including "30 Years of Integrity Building – an Open Day at The CCAC's Integrity Education Base" on 25<sup>th</sup> September, which made available to the public the opportunity to visit the integrity education base in Taipa, that usually opens for schools and civic associations by appointment only. The activity enabled residents, through visiting and having first-hand experience with all the multi-media interactive equipment in the Branch Office, to better understand the functions of the CCAC from multiple perspectives. The activity was bustling with nearly 200 residents, some of who thought that the equipment at the integrity education base was so advanced and the games integrated with technologies were so interesting that they would help foster teenagers' awareness of integrity of society. The open day also helped residents' further understand the CCAC and enhanced their awareness of integrity and law observance. In addition, the WeChat quiz game entitled "Positive Energy of Integrity" in commemoration of the 30<sup>th</sup> anniversary of Macao's integrity building recorded 27,441 participants, which achieved the desired promotional effect.



**廉政州載**

30 Anos em prol da Honestidade e Transparência  
30 Years of Safeguarding Honesty and Transparency

**The themed logo for  
the 30th anniversary of  
Macao's integrity building**



**The Open Day at the integrity education base  
helped residents further understand the CCAC**

#### 4. Visit to civic associations

In order to strengthen the liaison with the civic associations in different districts, in 2022, the CCAC sent representatives to visit four civic associations and centres of different natures including the Macao Youth Federation, the Community Centre in Taipa of the General Union of Neighbourhood Associations of Macao, the Youth Activity Centre of the Macao Federation of Trade Unions and the Sheng Kung Hui Taipa Youth and Family Integrated Service Centre. The representatives introduced to them the latest work of the CCAC, obtained their opinions about integrity building in the community and discussed with them the room for future co-operation in integrity education.



Exchanging with different associations and discussing with them the room for future co-operation



Visiting civic associations to strengthen liaison with the community

#### 5. Participation in community activities

The CCAC set up booth games at the “International Children’s Day 2022” bazaar and the 53<sup>rd</sup> Caritas Macau Charity Bazaar in order to disseminate the message of integrity and law observance among residents and teenagers. In addition, the CCAC also organised its staff and volunteers to participate in the “Virtual Walk for a Million of Macao 2022”. The CCAC has been proactively participating in various community activities.

## 6. Activities of integrity volunteer

Following the completion of the recruitment of members of the “Integrity Volunteer Team” and the “Integrity Volunteer Team – Parent-Child Volunteer Group” in 2020, the number of volunteers has reached around 400.

In 2022, members of the Integrity Volunteer Team provided assistance proactively in 20 integrity promotion activities organised by the CCAC. In order to specialise the volunteers’ skills, the CCAC organised visits and professional training courses for them, such as pronunciation and docent training, and established a docent team of the “Integrity Volunteer Team”. The members who had received the training proactively made use of their professional knowledge to participate in the promotion work, such as assisting in the reception of group visits to the Branch Offices, recording of the song for the drama tour in celebration of Children’s Day on 1<sup>st</sup> June, “Commitment to Honesty”, and live voice acting for the stories in *Story Time with William: Stories about Integrity for Children*, etc. whereby their role in integrity promotion would be further enhanced.



Some little volunteers participated in recording the song entitled “Commitment to Honesty”