

Statistics on major work in 2021

Anti-corruption and ombudsman actions

- A total of **712** complaints or reports were received throughout the year.
- A total of **345** complaints or reports met the conditions to be placed on file for follow-up work. **310** cases which did not meet the conditions to be placed on file were sent to the Complaint Management Centre for handling.
- Along with the cases carried forward from 2020, the CCAC concluded a total of **294** investigation files in 2021.
- A total of **1,463** enquiries were received.
- As regards anti-corruption work, the CCAC placed **7** cases on file for investigation at the requests for case assistance received from counterparts outside the Region. The CCAC also made **3** requests for case assistance to counterparts outside the Region.
- A total of **11,779** submissions of declaration forms were received and a total of **156** overdue notices were sent to those who failed to submit the declaration within a statutory period.
- The Ombudsman Bureau concluded a total of **166** case files under inquiries and completed investigations and reports of **3** comprehensive investigation case files.
- **6** cases handled by the Ombudsman Bureau were included in the list of “retrospective review” for 2021.

Electoral supervision

- **13,089** inspections were carried out.
- **179** complaints and reports related to the elections and **145** enquiries were received.
- **28** cases were placed on file for investigation, including **4** on file for inquiry and **2** on file for misdemeanour.

Promotion and education

- A total of **437** seminars and talks on different topics were held, recording **28,720** participants.
- More than **90** sessions of publicity activities on the topics related to clean elections were organised.
- A total of **485** complaints/reports, requests for consultation and simple enquiries were received by the two Branch Offices.