

PART I

CASE PROCESSING SUMMARY

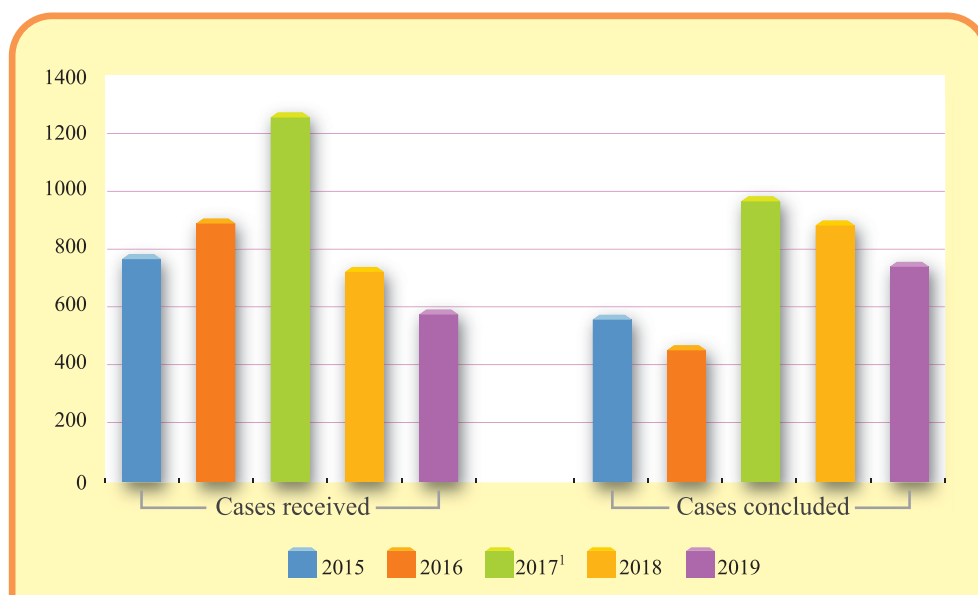


PART I

CASE PROCESSING SUMMARY

In 2019, the Commission Against Corruption (CCAC) received a total of 584 complaints and reports. It also received 1,089 requests or enquiries, of which 696 were about criminal matters and 393 were about administrative matters.

Statistics on cases received and concluded (2015-2019)

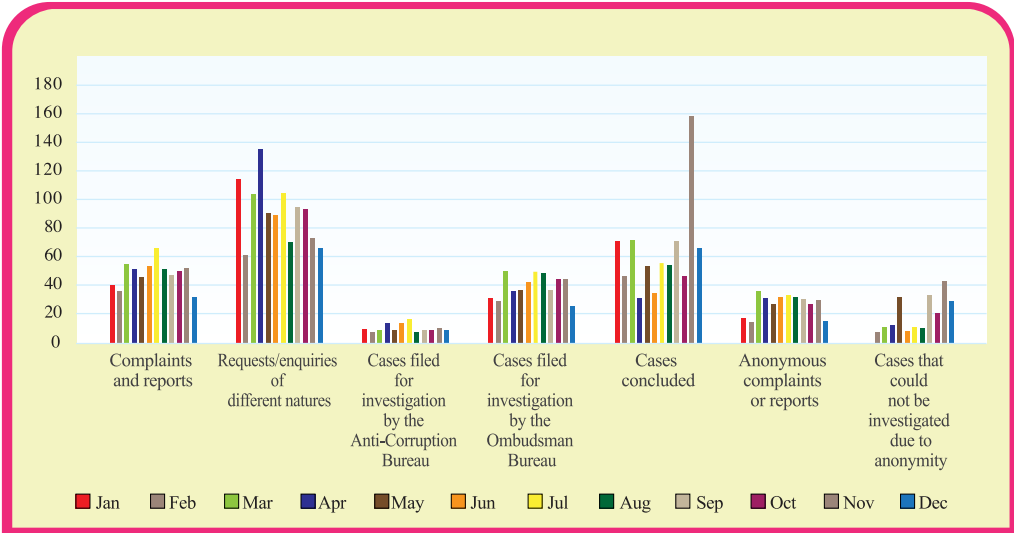


By the end of the year, 111 and 473 cases were filed for investigation by the Anti-Corruption Bureau and the Ombudsman Bureau respectively. Along with the cases carried forward from the previous year, the CCAC handled a total of 752 cases in 2019. For the cases handled by the Anti-Corruption Bureau, 15 were referred to the Public Prosecutions Office, two were referred to other departments and the remaining 170 were archived. For the cases handled by the Ombudsman Bureau, 76 cases needed follow-up by the concerned departments as requested by the CCAC and the remaining 489 were archived.

¹ 2017 marked the 6th Legislative Assembly Elections.

In 2019, among the complaints and reports lodged through different channels, 319 cases were anonymous. The anonymity of the complainants caused the CCAC to be unable to obtain information necessary for further investigations and 213 cases had to be archived.

Statistics on case handling for 2019



Statistics on cases recorded in 2018 and 2019 (classified by source of case)

Source of case		2018		2019	
		Number	Percentage	Number	Percentage
Complaints or reports lodged by citizens	Lodged by identifiable complainants or those willing to provide personal data	304	41.4%	238	40.8%
	Anonymous or requesting anonymity	406	55.4%	319	54.6%
Cases investigated on the initiative of the CCAC		5	0.7%	3	0.5%
Mutual assistance cases		2	0.3%	14	2.4%
Cases referred by other public bodies		16	2.2%	10	1.7%
Total		733	100%	584	100%

Judging from the above statistics, complaints or reports lodged by identifiable complainants or those willing to provide personal data take up a smaller percentage than the anonymous ones. Despite that the number of anonymous complaints or reports, which takes up 54.6%, is slightly lower than the 55.4% recorded in 2018, the cases where the CCAC could not make in-depth investigations and achieve positive results due to their anonymity account for as much as 66.8%.

In 2019, the complaints and reports were mainly lodged by mail, online and e-mail. The numbers of cases lodged by these three channels were 247, 146 and 73 cases respectively, which account for 42.3%, 25% and 12.5% respectively of the total number of cases received in the year. The numbers of complaints or reports lodged by phone and in person were 59 and 56 respectively, representing 10.1% and 9.6% of all cases received in the year respectively.

Compared to the previous year, citizens still tended to lodge complaints or reports by mail and online.

**Statistics on cases recorded in 2018 and 2019
(classified by reporting method)**

