

PART I
CASE PROCESSING SUMMARY



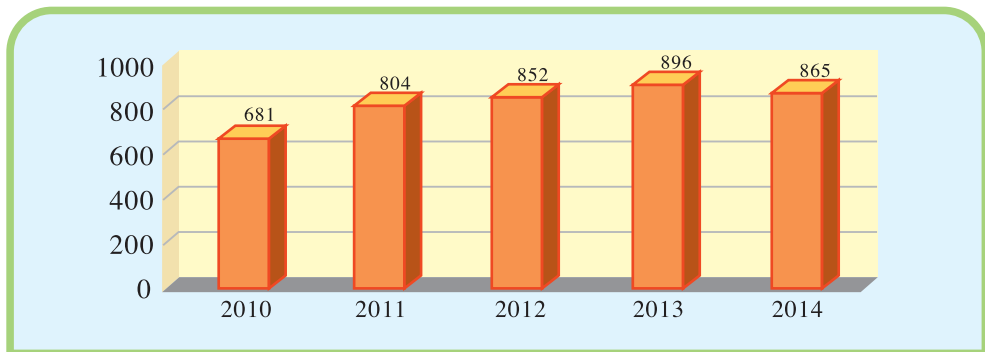
PART I

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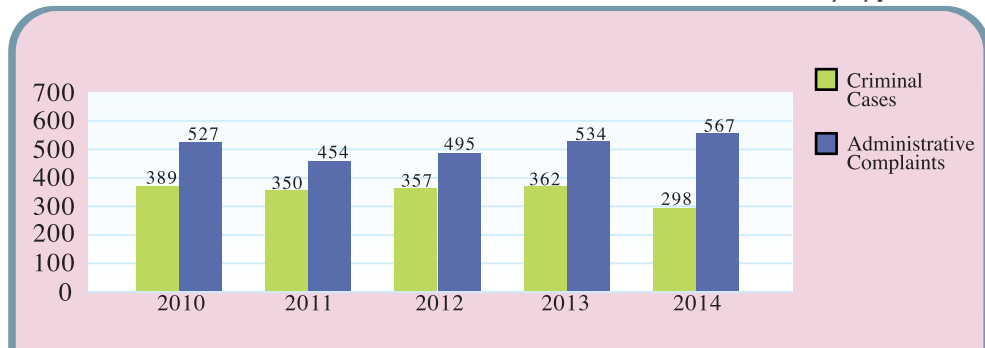
I. Number of reports

In 2014, the Commission Against Corruption (CCAC) received and followed up a total of 865 complaints and reports, of which 298 were of criminal nature and 567 were about administrative impropriety. It was a slight decrease compared with the 896 cases recorded in 2013.

Statistics on caseload (2010-2014)



Number of cases recorded from 2010 to 2014 (classified by type)



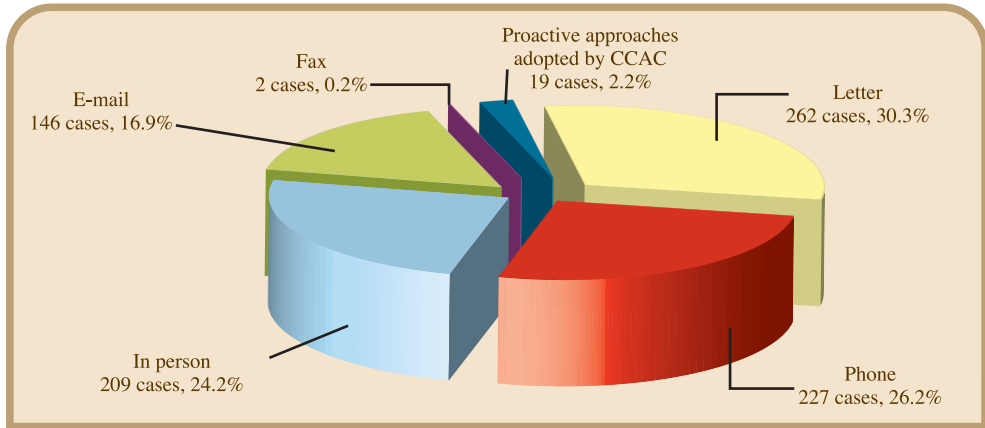
Among the 865 cases received and followed up in 2014, 19 were uncovered by the CCAC through proactive approaches, 6 were investigated at the request of overseas authorities, 8 were referred by other public bodies and the remaining came from citizens' complaints and reports, of which 453 cases were lodged by identified complainants or those willing to provide personal data and 379 complaints were anonymous or requested anonymity, representing a similar proportion recorded in 2013.

**Statistics on cases recorded from 2012 to 2014
(classified by source of cases)**

Sources of cases		2012		2013		2014	
		Number	Percentage	Number	Percentage	Number	Percentage
Complaints or reports received from citizens	Complaints lodged by identified complainants or those willing to provide personal data	498	58.5%	484	54%	453	52.4%
	Anonymous complaints or those requesting anonymity	329	38.6%	372	41.5%	379	43.8%
Cases uncovered by CCAC through proactive approaches		6	0.7%	22	2.5%	19	2.2%
Cases investigated at the request of overseas authorities		6	0.7%	6	0.7%	6	0.7%
Cases referred by other public bodies		13	1.5%	12	1.3%	8	0.9%
Total number of cases		852	100%	896	100%	865	100%

In 2014, mail and telephone were still the main channels for residents to lodge complaints and reports to the CCAC, through which 262 and 227 cases were lodged respectively, both together representing 56.5% of the total number of cases received in the whole year; the complaints lodged by residents in person reached 209, representing 24.2% of all the cases received in the year.

**Statistics on cases recorded in 2014
(classified by reporting method)**



**Statistics on cases recorded from 2012 to 2014
(classified by reporting method)**

Reporting method	2012		2013		2014	
	Number	Percentage	Number	Percentage	Number	Percentage
Letter	273	32%	268	29.9%	262	30.3%
Phone	229	26.9%	335	37.4%	227	26.2%
In person	187	21.9%	154	17.2%	209	24.2%
E-mail	149	17.5%	112	12.5%	146	16.9%
Fax	8	1%	5	0.5%	2	0.2%
Proactive approaches adopted by CCAC	6	0.7%	22	2.5%	19	2.2%
Total number of cases	852	100%	896	100%	865	100%

II. Case processing

Among the 865 cases received in 2014, some cases were not pursuable due to the fact that they fell outside the jurisdiction of the CCAC or the information was not sufficient.

Together with the cases brought forward from 2013, the CCAC handled a total of 1,675 cases in 2014. Regarding criminal cases, investigations of 492 cases were completed in the year, which were then referred to the Public Prosecutions Office or archived. On the ombudsman front, 563 cases were handled and archived.

In addition, the CCAC received 1,021 counts of enquiries of different natures throughout 2014, of which 449 counts were about criminal matters and 572 were related to the administrative matters.