

Part VI

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As a wise saying goes, “take history as a mirror and look forward to the future”. The end of the year of 2009 is the right time to make a conclusion and the beginning of 2010 is the chance to plan forward, since experience is the guide of the future.

To summarize the CCAC’s works in 2009, it is not difficult to realize that there are rooms for improvement of operation systems, personnel management and administrative procedures of some administrative departments. These shortcomings often become the roots of citizens’ complaints and grievance. The source of the problems can be concluded as follows:

- (1) The administrative decisions do not hit on the right head and thus cannot properly solve the problems. The reasons are unclear responsibilities and accountabilities inside the public departments and their inadequate knowledge of information.
- (2) Inadequate understanding of related laws leads to inconsistency between some decisions and the legal requirements.
- (3) The departments’ operational methods and systems were not adjusted to social development. Their sense of “solving the problems punctually” is still weak.
- (4) During the administrative process, regulations are not precisely interpreted and correctly adopted or expert’s opinion is not sought promptly when a query arises. As a result, the final decision is problematic or even illegal and thus infringes upon public interests.

The quality of management and law-enforcement matter obviously. Only through improvement of the insufficiencies and prompt correction can elevate the standard of management and implement the “people-oriented” policies.

Evolution of human’s history brings us inspiration: a transparent, law-abiding administrative system with transparent decision making facilitates the elimination of corruption and irregularities. Therefore, system building is crucial and is the cornerstone of enhancing overall social development. Meanwhile, integrity building is

also a fundamental factor in social development. They are related to and complement each other. As a result, the CCAC will take a multi-pronged approach:

- (1) To enhance modernization of administrative system in a holistic way within the CCAC's capacity; to summarize and draw on the experiences in the investigation and handling of cases;
- (2) To strengthen integrity awareness and build up effective supervisory system during the process of modernization so that the problems concerning both public and private sectors can be solved effectively;
- (3) Promotion and education are also crucial to system building. Clear information facilitates wise decision making which enhances integrity building. They are closely related to and complement each other.

“Supervision on integrity”, “supervision on law-enforcement” and “supervision on effectiveness” are the CCAC's objectives and targets in the future.