

# Part I

## Case Processing Summary





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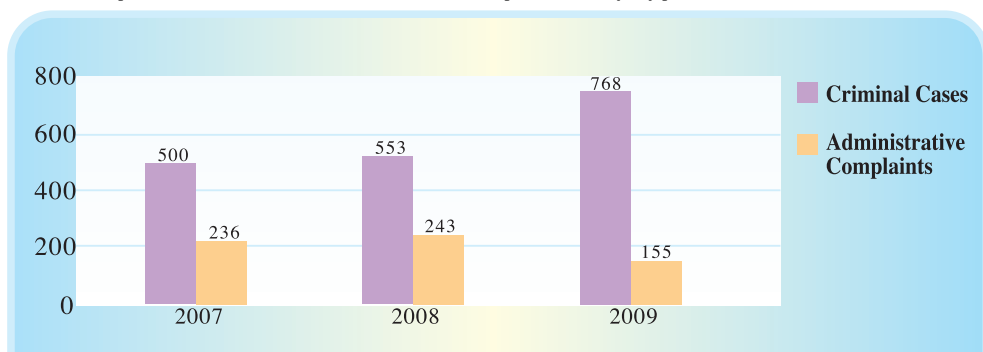
#### I. Number of Cases Recorded

In 2009, the CCAC received a total of 923 cases, including 768 criminal reports and 155 administrative complaints, registering a slight increase over the previous 3 years. It was probably because of the elections held in 2009. Citizens were mainly concerned about the legality and probity of electoral campaigns. Moreover, the number of administrative complaints decreased significantly compared with 2008, probably due to enhanced transparency of administrative procedure and improvement of public departments' complaining system.

General trend of complaints recorded from 2000 to 2009



Comparison of the number of complaints by type from 2007 to 2009



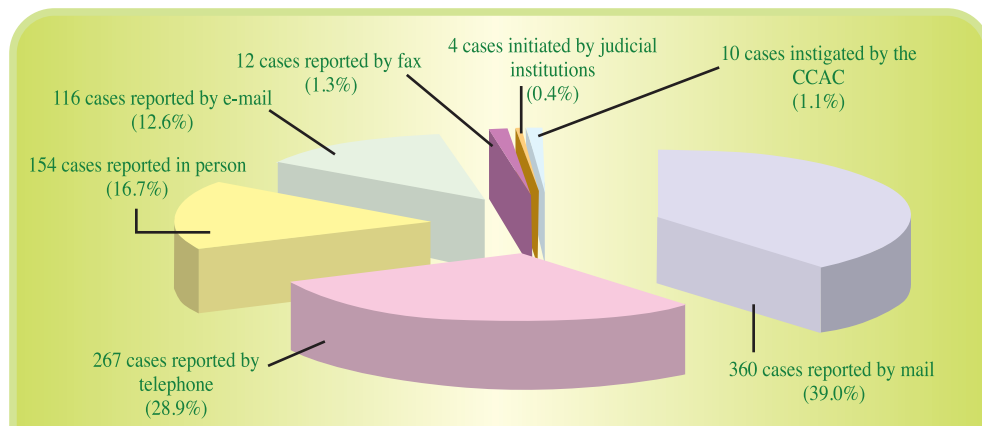
Among the 923 cases received, included 10 initiated by the CCAC and 4 investigated by judicial institutions, the remaining 909 cases were reported by citizens or referred by other institutions. 443 were anonymous or requested anonymity by complainants, while the number of signed or lodged by complainants willing to provide personal data was similar, which reached 423.

### Comparison of cases recorded from 2007 to 2009 (by source)

Sources		2007		2008		2009	
		Number	Percentage	Number	Percentage	Number	Percentage
Reports from citizens	Anonymous or requested anonymity	333	45.3%	368	46.2%	443	48.0%
	Signed or willing to provide personal data	312	42.4%	374	47.0%	423	45.8%
Referred/reported by public entities		26	3.5%	24	3.0%	30	3.3%
Cases requiring assistance		18	2.5%	14	1.8%	13	1.4%
Referred/reported by media		0	0%	0	0%	0	0%
Initiated by judicial institutions		4	0.5%	3	0.4%	4	0.4%
Initiated by the CCAC		43	5.8%	13	1.6%	10	1.1%
<b>Total recorded cases</b>		<b>736</b>	<b>100.0%</b>	<b>796</b>	<b>100.0%</b>	<b>923</b>	<b>100.0%</b>

In 2009, mail and telephone are still the main methods to report cases, which accounted for 67.9% of the reports, while in-person reports took up 16.7%.

### Different components of cases recorded in 2009 (by reporting method)



### Comparison of cases received from 2007 to 2009 (by reporting method)

Reporting method	2007		2008		2009	
	Number	Percentage	Number	Percentage	Number	Percentage
By mail	305	41.4%	308	38.7%	360	39.0%
By telephone	135	18.4%	218	27.4%	267	28.9%
In person	125	17.0%	152	19.1%	154	16.7%
By e-mail	106	14.4%	77	9.7%	116	12.6%
By fax	18	2.5%	25	3.1%	12	1.3%
Initiated by judicial institutions	4	0.5%	3	0.4%	4	0.4%
Initiated by the CCAC	43	5.8%	13	1.6%	10	1.1%
<b>Total cases</b>	<b>736</b>	<b>100.0%</b>	<b>796</b>	<b>100.0%</b>	<b>923</b>	<b>100.0%</b>

## II. Case Processing

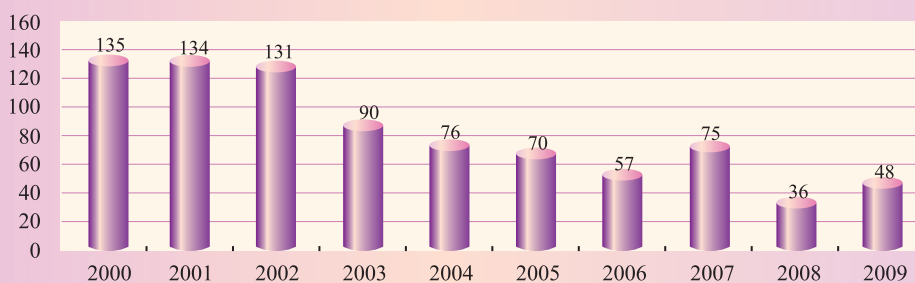
Among the 923 reports and complaints received in 2009, 661 were not qualified for follow-up due to the reasons that they were not related to corruption, were beyond the scope of the CCAC's powers or the information was insufficient, accounting for over 70% of the overall cases.

### Cases handled in 2009

Types of cases		Number	Percentage
Cases qualified for follow-up	Commenced for investigation	48	28.4%
	Referred to other institutions	27	
	Handled by informal methods	187	
Cases not qualified for follow-up		661	71.6%
<b>Total</b>		<b>923</b>	<b>100.0%</b>

In 2009, the CCAC commenced a total of 48 cases for investigation, of which 44 were criminal cases and 4 were administrative complaints. In addition to 71 cases (including 65 criminal cases and 6 administrative complaints) carried over from the previous year, a total of 119 cases were handled in the entire year of 2009. 28 of them have been concluded and referred to the Public Prosecutions Office.

### General trend of cases commenced for investigation from 2000 to 2009



### Comparison of cases commenced for investigation from 2007 to 2009 (by source)

Sources		2007		2008		2009	
		Number	Percentage	Number	Percentage	Number	Percentage
Reports from citizens	Anonymous or requested anonymity	19	25.3%	9	25%	18	37.5%
	Signed or willing to provide personal data	11	14.7%	15	41.7%	20	41.7%
Referred/reported/requested by public entities		7	9.3%	3	8.3%	4	8.3%
Referred/reported by media		0	0%	0	0%	0	0%
Initiated by judicial institutions		4	5.3%	3	8.3%	4	8.3%
Initiated by the CCAC		34	45.4%	6	16.7%	2	4.2%
<b>Total recorded cases</b>		<b>75</b>	<b>100.0%</b>	<b>36</b>	<b>100.0%</b>	<b>48</b>	<b>100.0%</b>

In 2009, the CCAC received 155 administrative complaints. In addition to some cases carried over from 2008, the CCAC handled a total of 202 administrative complaints, of which 184 have been completed and archived. Among the 184 completed cases, 8 were handled through formal investigation, while the remaining 176 cases were handled by flexible means such as preliminary investigation, transference to relevant institutions, document analysis and meeting. Moreover, there were 108 cases in which no signs of administrative illegality/rationality were discovered in preliminary investigation. A total of 566 requests for help and consultation were received.