# CHAPTER VII COMMUNITY RELATIONS

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The main objectives of the CCAC to carry out high quality promotion and education activities are to boost clean administration, construct social justice, and consolidate the value of "integrity and legitimacy" as a basic moral of the citizens.

In 2003, the CCAC continued its community relationship projects and built on top of the general campaign for clean administration new items to intensify community relationships and enhance educational effects. These included setting up a branch office to provide more convenient channels for lodging complaints and seeking consultations, and to facilitate more direct community contacts; installing the "Paradise of Integrity" and producing teaching material "Honesty and Integrity", using diverse approaches to infuse the concepts of honesty and integrity into primary students; organizing lectures, seminars and interactive workshops to reinforce communications and cooperations with public servants; organizing a series of promotion activities to introduce the new law of "Declaration of Incomes and Properties", encouraging ethics formation of public servants in various aspects; maintaining communications with public organs and social associations for mutual support, obtaining greater social effects; strengthening contacts with relevant institutions in the mainland China and overseas to boost exchanges and experience sharing for the common goal of building up clean administration.

### 7.1 Establishment of the Branch Office



Inauguration of the CCAC branch office, hosted by the Chief Executive



Ribbon Cutting Ceremony of the CCAC branch office, hosted by the Chief Executive and other honourable guests

The support and cooperation from the public is crucial to the anti-corruption work of the CCAC. Therefore, the CCAC has been engaging in close contacts with citizens. The preparation for setting up branch office in the community was started by the CCAC in early 2003, and in December the first branch office was open to the public. The Chief Executive, Mr. Ho Hau Wah, launched the inauguration ceremony on 6 January 2004.



The educational activity room of the CCAC branch office



The reception area of the CCAC branch office

The CCAC Branch Office provides more convenient channels to the public for consultation seeking, complaints lodging and reports making. Moreover, it facilitates more direct community contacts and helps the CCAC to form closer ties with the members of associations and the residents in the respective community. In the Branch Office, there are rooms for receiving complaints and making reports, an audio-visual room, a meeting room, a replicated identification room, as well as the "Paradise of Integrity" for primary students.



The reporting room in the branch office, for personal presentation of reports

Since its inauguration, the Branch Office had received and visited a number of associations in the northern district to collect their opinions. It also had obtained their active support in all aspects, especially relating to the promotion activities of anti-corruption education. To contact the staff, members of associations and citizens can come to the Branch Office situated at no. 68, r/c, Rua 1 of Maio, Areia Preta in person, or via telephone contact number 453636. To facilitate contacts, the Branch Office is kept open during lunch hours and until 7pm.

#### 7.2 **Promotions and Education**

The CCAC continued its integrity awareness promotion with public servants, students, teachers and the general public. In 2003, in line with the implementation of the newly revised "Declaration of Incomes and Properties", and the intention of fortifying promotion and education to students, the CCAC hosted a yearly total of 219 seminars, accumulated an audience of 18,956, the first rank over the years and a remarkable increase of 68% compared to that of 11,279 in 2002.

Audience	N	umber o	f semina	rs		Number o	f participant	S		Numbe	er of hours	5
categories	00	01	02	03	00	01	02	03	00	01	02	03
Public servants	23	94	132	132	855	5,209	7,435	11,385	54	134	198	133.75
School students	10	21	40	50	886	5,386	3,271	6,105	12	20	41	49.65
Teachers	-	-	I	24		_	_	810	-	_	-	36
Members of associations	14	19	10	7	1,678	1,736	493	340	20	28.5	13	10.5
Staff of credit institutions	6	4	2	6	220	132	55	316	12	8	2.5	9.5
Personnel of private sector	_	2	1	_	_	70	25	_	_	3	1	_
Total	53	140	185	219	3,639	12,533	11,279	18,956	98	193.5	255.5	239.4

Table 13Statistics on seminars held from 2000 to 2003

#### 7.2.1.Integrity Education Targeted at Youngsters

(1) Publication and Promotion of Teaching Material "Honesty and Integrity" for Primary Students



"Honesty and Integrity", teaching material for primary education

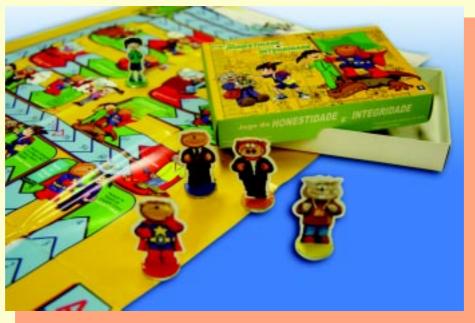
The CCAC highly values the integrity education of youngsters and after listening to the public, especially the education sector, the CCAC invited several experienced educators and teachers of Macao to assist in the compilation of a complementary textbook, entitled "Honesty and Integrity", which was officially launched in February 2003.

This textbook has been designed for primary 4 to primary 6 students, and consists of 6 units. The contents include topics relating to anti-corruption, law-abidingness, honesty and integrity, etc. The purpose of this publication is to infuse into the students the awareness of moral principles and law-abidingness, assist them in forming correct views and life values.

The teaching material comprises a student's book and a teacher's book (with teaching guides and model answers). Since its launch, it has been well accepted

by the education sector and adopted by 61 in a total of 69 private and public primary schools, representing 88.4%, as a complementary textbook of civil or moral education.

To supplement the textbook "Honesty and Integrity", the CCAC also produced a board game of the same name, in both Chinese and Portuguese, to infuse the awareness of honesty, justice and integrity into the students in an entertaining style.



The board game of "Honesty and Integrity" is popular among students

#### (2) Interactions with the Education Sector

#### School Visits

To promote the teaching material of "Honesty and Integrity", representatives of the CCAC visited 48 private schools and exchanged opinions with the school leadership on the teaching material, the board game and the work of the CCAC, making use of the opportunities to listen to their opinions on clean administration. Many constructive opinions were stated.



School visits of CCAC staff, to listen to opinions on combating corruption

#### School Directors and Coordinators Invited for Discussions and Visits



The Commissioner of CCAC meeting the school directors and coordinators

To further strengthen communications and exchanges with primary school directors, the leadership of the CCAC tendered invitations to all primary schools for a visit and discussion in late May. 68 primary school directors and coordinators representing 41 primary schools participated and exchanged their opinions with

the CCAC on the actual situation of clean administration establishment in Macao, the level of social integrity and the relative expectations of the public towards a clean society. The visit laid the foundation for more mutual communications in the future.

#### Explanation Sessions of the Teaching Material

As the teaching material included some juridical terms and jargons, the CCAC organized between April and September some explanation sessions for teacher users of this material to deepen their awareness of the material as well as their understanding of the anti-corruption situations in Macao. After these sessions, the teacher users would have a chance to visit the facilities of the CCAC. This created better conditions for the integrity education.



An "Explanation Session of the Teaching Material", providing teachers of the material with the legal knowledge and relative information pertaining to clean administration

	Table 14			
Information and statistics concerning	textbooks and	I materials on	"Honesty and	d Integrity"

Partic	Figures	
Number of s	48 (all private schools)	
Schools adopting the material	Number	61
	Ratio to the primary schools total in Macao	88.4%
Number of textbooks distributed	Student's book	19,625 copies
(up to December 2003)	Teacher's book	1,977 copies
Number of school directors and	Schools involved	41
coordinators visited the CCAC	Number of participants	68
	Total number of sessions	24
Explanation sessions of the teaching material contents	Schools involved	52
	810	
Total of "Honesty and Integrity" board ga	4,006 boxes	

Note: Total number of public and private primary schools in Macao is 69

#### (3) Seminars Fostering Clean Administration

In 2003, the CCAC continued to organize seminars fostering clean administration awareness for primary, secondary and territory education students, particularly for graduating students of the Faculty of Education of the University of Macau, kindergarten and primary education majors. The objective was to provide them with a better understanding of the corruption combating efforts and avail them knowledge for better teaching of relevant concepts in the future.

No.	Na	ames of educational establishments	Number of seminars	Number of participants
1		Shá Lei Tau Cham Son School	5	195
2	Primary	School Luso-Chinesa of Bairro Hipódromo	1	30
3	k	eang Peng School (Primary Section)	1	32
4		Fukien School	1	45
5	Primary	School Luso-Chinesa of Tamagnini Barbosa	3	109
6	P	rimary School Luso-Chinesa of Taipa	1	28
7		3	88	
8		2	100	
9		6	710	
10		2	71	
11	Estrela do Mar School		4	160
12		1	40	
13		1	30	
14		Mateus Ricci College	1	1,400
15		Yuet-Wah College	2	154
16	Polytechnic	Centre of Career Development	4	240
10	Institute	Course of Public Administration	1	70
17	University of	Affliated School	2	90
	Macau	Faculty of Education	2	131
Total			43	3,723

Table 15Number of students attending seminars on honesty in 2003



A seminar on "Integrity Conscience" for students

Besides producing teaching material for primary students, the CCAC also developed an educational programme targeting secondary students. There are two phases in the programme. The first one consists of lectures on honesty specifying the importance of an honest and just society to the life of people, scheduled in the school's weekly assembly or when opportune. The second phase aims at graduating students and entails in-depth discussions on notions of honesty and integrity as to fortify the integrity awareness of the students.

The following are the statistics of student participants in the first phase of the programme to the end of December:

Number of students participating in the "Education Programme on Honesty for Teenagers" in 2003					
No.	Names of educational establishments	Number of seminars	Number of participants		
1	Choi Nong Chi Tai School	1	500		
2	School of Santissimo Rosário	2	328		
3	Tong Nam School	2	70		
4	Pui Ching Middle School	1	214		
5	Sheng Kung Hui Choi Kou School (Macau)	1	1,270		
Total		7	2,382		

Table 16



An Education Programme on Honesty for Teenagers

#### 7.2.2 Educational Seminar for Public Servants

Educational seminars for public servants were held in two forms. Some were part of the basic training programmes for public servants while others were seminars organized by the CCAC on special topics for certain departments.

#### (1) Basic Training Programmes for Public Servants

Starting from July 2001, the CCAC assisted the Public Administration and Civil Service Bureau in providing courses on the topic of "Honesty and Integrity in the Interests of the Public" for public servants attending the basic training programmes. The first course was designed for workers and auxiliary staff, and was completed in April 2002 with a total of 4,140 participants. The second course targeted at administrative staff and professional officers. One group began in May and ended in November 2002 and another from February to March 2003, totaling 3,090 participants. Participants of the third course were officer and senior officer staff, amounting to 3,060. There were 150 participants in the course conducted in Portuguese. Consequently, the four courses accumulated a total of 10,440 participants.

During the third course (designed for officer and senior officer staff), a questionnaire was sent to the participants, and 2,566 responses were received accordingly. More than 80% of the respondents graded the organization of the course materials and the tactics used by the lecturers with an 8 or above on a scale of 10 points. 66% of the respondents have judged the overall evaluation of the training programmes as "good" while 0.3% considered it to be "bad".



An "Honesty and Integrity in the Interests of the Public" seminar for public servants, conducted in Portuguese

No.	Public servants targeted	Period	Number of seminars	Number of participants
1	Administrative staff and professional officer	February to March	9	270
2	Officer and senior officer staff	March to September	51	3,060
3	Administrative staff and professional officer (Portuguese)	November to December	5	150
Total	—	—	65	3,480

 Table 17

 Statistics on basic training programmes for public servants in 2003

#### (2) Seminars for public services and institutions



A special topic staff-training session on request of individual public departments

The CCAC arranged 26 seminars for public services and institutions individually in 2003, with a total of 1,010 participants (Table 18). Some of them were on special topics, including the one entitled "Procedure for the Procurement and Acquisition of Public Goods and Services" and those seminars and discussions hosted for the career promotion of the Senior Officers and the Customs Inspectors in the Public Security Police and Customs Services.

Another example was the workshop co-organized by the CCAC and the Civil and Municipal Bureau, titled "Keeping Clean Administration – A Workshop for

the Leadership and Directive Personnel". Through case studies and discussions, some practical administrative problems were resolved. Similar workshops co-organized with other government department heads and leadership are expected in 2004.



"Keeping Clean Administration – A Workshop for the Leadership and Directive Personnel", co-organized by the CCAC and the IACM



A group discussion in the workshop

No. Public services/departments Theme Number of Number						
NO.	Public services/departments	Ineme	sessions	participants		
1	Civic and Municipal Affairs Bureau	Fighting against Corruption	9	305		
2	Finance Services Bureau	Fighting against Corruption	1	40		
3	Cortography and Codactro Burgay	Public Procurement	1	20		
3	Cartography and Cadastre Bureau	Fighting against Corruption	2	50		
4	Education and Youth Affairs Bureau	Public Procurement	1	50		
5	Academy of Public Security Forces	Fighting against Corruption / Declaration of Incomes and Properties	2	215		
	Port Authority	Public Procurement	1	40		
6	Polt Autionty	Fighting against Corruption	2	80		
7	University of Macau	Public Procurement	1	30		
8	Fire Brigade	Fighting against Corruption	2	60		
9	Public Security Police	Seminar and visit to the installation of CCAC	2	59		
10	Customs Service	Discussion and visit to the installation of CCAC	1	11		
11	Civic and Municipal Affairs Bureau	Keeping clean Administration - A Workshop for the Leadership and Directive Personnel	1	50		
Total	-	-	26	1,010		

 Table 18

 Statistics on seminars, symposiums and workshops for public services departments in 2003

(3)Promotion Campaign for the revised Law of "Declaration of Incomes and Properties"



A clarification session for public servants of individual public departments on the revised law of "Declaration of Incomes and Properties"

The revised "Declaration of Incomes and Properties" Law no. 11/2003 was promulgated at the end of July. As the depository entity of the declarations, the CCAC hosted a series of explanation and promotion activities to facilitate understanding of the law for public servants. These activities had achieved the result expected with great support and collaboration of the functionaries.

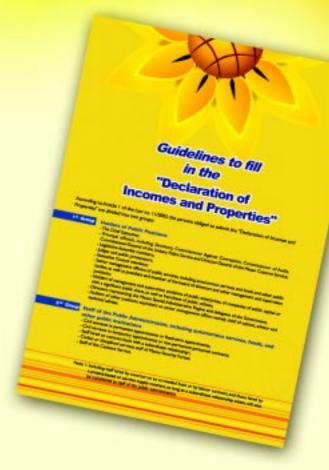
Table 19
Statistics on seminars explaining the new regulations governing the
"Declaration of Incomes and Properties" in 2003

Number of Session	ns	Participation Number of Public Services and Institutions	Total Number of Participants in 2003
36 sessions in Cantonese	<b>T</b> 1 44		
4 sessions in Portuguese Total: 4 session		62	6,895
1 session in English			

In coordination with the promotion campaign, the CCAC published the "Guidelines to fill in the Declaration of Incomes and Properties" as well as the "Completion Model" for the completion of the declaration, to be widely distributed to functionaries in various services and public entities. This was to facilitate better understanding of the new law and the declaration procedure. Also, a video with duration of 12 minutes was produced to demonstrate the delivery process of the declaration and the items of concerns.



Members of the CCAC Volunteers Team participated the shooting of the promotional video for the Declaration



Guidelines to fill in the "Declaration of Incomes and Properties"

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Completion models of the "Declaration of Incomes and Properties"

To obtain greater promotional effects, the CCAC had produced some souvenirs relating to the new law of "Declaration of Incomes and Properties", including a folder and a calculator, to offer to the functionary who submitted a declaration.



## 7.2.3 Educational Promotions Targeting at Members of Associations and Credit Institutions

In 2003, 13 seminars were conducted by the CCAC for members of associations and credit institutions, in disseminating the messages of integrity and justice and enabling the audience better understanding of the evils of corruption and the importance of an honest and just society to the life of people.



A seminar designed for the staff of credit institutions

Table 20						
Statistics on seminars for associations and institutions in 2003						
No.	Names of associations/credit institutions	Number of seminars	Number of participants			
1	Luso International Banking Limited	5	300			
2	The Industrial and Commercial Bank of China	1	16			
3	Pastoral Centre of Areia Preta	1	20			
4	Association Nascence of Light	1	35			
5	Association of Mutual Aid of Fishermen	1	30			
6	Training Centre of Youngsters of Macao	2	80			
7	Delegation in the Islands of the General Union of the Macao Neighbourhood Association	1	25			
8	Macao New Chinese Youth Association	1	150			
Total	-	13	656			

Table 20

Activity	Number of seminars	Number of participants	Total number of participants
Basic training programmes for public servants	65	3,480	
Seminars for public services	22	890	Number of public function
Workshops and discussions	4	120	Number of public function workers: 11,385
Clarification sessions for the new law of Declaration of Incomes and Properties	41	6,895	
Seminars on integrity conscience for students	43	3,723	Number of students: 6,105
Programme of honesty education for youngsters	7	2,382	
Explanation sessions on the teaching material	24	810	Number of teachers: 810
Seminars for credit institutions	6	316	Others: 656
Seminars for members of the associations	7	340	Others. 000
	219		
	18,956		

Table 21							
Statistics on	various	seminars,	workshops	and	programmes	held in	2003

#### 7.3 Close Ties with the Media

Maintaining close ties and good relations with the media allows more voices from the society to reach the CCAC.

#### 7.3.1 "Afternoon Tea Meeting on Clean Administration"

The CCAC took advantage of the Chinese Spring Festival to invite the incharge of the press and media to join the event and listen to their opinions and suggestions, which are references of great value for the CCAC in anti-corruption strategies formulation.



"Afternoon Tea Meeting on Clean Administration" to hear voices from the press

#### 7.3.2 "Clean Administration Forum"

The "Clean Administration Forum" is a column of some real case stories contributed by the CCAC and published bi-weekly in all local Chinese newspapers. The forum is a manifestation of the many concrete projects of the CCAC in cooperation with the media, and has been in smooth operation for many years.

#### 7.3.3 Press Release

The press releases by the CCAC can be divided into three categories, i) cases detected by the CCAC; ii) decisions of the court on the cases transferred from the CCAC; and iii) the latest activities of the CCAC. Besides, the CCAC also holds press conferences to provide detail briefings of some specific detected cases to the media.

### 7.4 Other Promotion Activities 7.4.1 Compilation of Publications

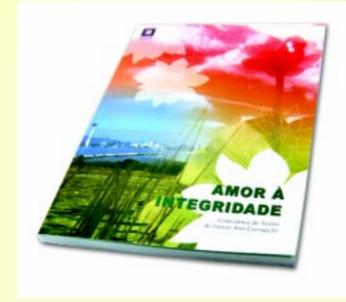
(1)Quarterly "CCAC Bulletin"

The quarterly "CCAC Bulletin" launched by the CCAC in March 2002 is available in both versions of Chinese and Portuguese. This publication aims at reporting to the public the latest developments of the CCAC, cases relating to anti-corruption, cases of administrative complaints, explications of laws and regulations, cases of corruption combating in other regions and countries, feedbacks from all walks of life on the building of clean administration, comics etc. to enable both the general public as well as public servants better understanding of the work of the CCAC.



The guarterly "CCAC Bulletin"

Up to the end of 2003, eight issues of the "CCAC Bulletin" were published and distributed to public institutions, organizations, schools and libraries of Macao. They are also available free of charge in some public places, such as public libraries and bookshops. The circulation amount of each issue has been increased from the initial copies of 5,500 to the current number of 6,500. (2)"Love for Integrity"



<sup>&</sup>quot;Love for Integrity", a book of selection articles published in the "Clean Administration Forum"

The CCAC compiled a book entitled "Love for Integrity" of 30 selection articles published in the Chinese periodicals "Clean Administration Forum", in enabling easy access for citizens to the systematic information about the fight against corruption situations in Macao. This book is also enriched with vivid illustrations and composed of three sections: Combating Corruption, Ombudsman Service and Ethics of Public Servants. It is intended to allow better understanding of citizens of their responsibility and the ways to defend their legitimate rights and interests, as well as further consolidation of the awareness of "integrity, dedication and legality in administration" of the public servants. The launch of the Chinese version of this book is planned for February 2004, and the translated version in Portuguese right after.

(3)"Guidelines for the Procurement and Acquisition of Public Goods and Services"

The Chinese version of these guidelines was published in December (The Portuguese version is planned for mid-January of 2004). This procedure had been compiled by the CCAC based on the existing legislation on procurement; the relative problems discovered in the practising acquisitions investigations; as well

as the procedures and rules of public procurement in others countries and territories. The objective is to draw attention to the essential points in each phase of the acquisition process and to serve as reference for the services and public organizations when proceeding acquisitions.



"Guidelines for the Procurement and Acquisition of Public Goods and Services"

#### (4)Posters and Leaflets

The CCAC prepared a variety of promotional materials in 2003 to be widely distributed to public services and organizations, associations, schools etc, and available at public places such as bookstores and libraries. These promotional materials include: -Two posters: "Corruption corrodes the society" and "Reporting complaints in person";



Two posters produced in 2003

-Leaflets introducing the Branch Office of the CCAC;

-English Leaflets "The Exhibition Hall of the CCAC" introducing its facilities and display articles for non-Chinese and non-Portuguese speakers.

### 7.4.2 Priority Promotion on "Reporting Complaints in Person"

A variety of promotional approaches was used, including production of posters and adhesive stickers, a specially produced television commercial, advertisements placed on radio, the two sides of



Leaflets on the CCAC branch office

omnibuses, periodicals, lighting boxes, etc. In addition, the materials were also placed in periodicals, radio-dramas, and the informative television programme "Inquiry and Reply".

#### 7.4.3 Diversified Approaches for Building the Awareness of Integrity

-In coordination with the educational promotion of the CCAC Branch Office, various cartoon personages have been created for this purpose. These personages, distinguished by their positive and negative temperaments, are corresponding to the themes specified in the "Paradise of Integrity" as well as the Interactive Classroom.

-Anti-corruption messages were transmitted in diversified ways in promotional publications and advertisements in periodicals, on radio and omnibuses, etc.



Promotion materials with cartoon personages

-Integrity messages have been transmitted via television programmes entitled "Inquiry and Reply". Starting from November, every Tuesday morning at 10 o'clock, a special radio-drama entitled "Integrity Theatre" would broadcast anti-corruption stories adapted from real life cases of CCAC production. To go with it, a representative of the CCAC and a presenter of Radio Macau would preside over each episode in a quiz game so as to reinforce its promotional effects.

-A "Clean Administration Forum" column was included in the "Periodicals of the Association of Adult Education of Macao" in disseminating messages of integrity to the public.

#### 7.4.4 Web-page Renovation

The web-page of the CCAC (www.ccac.org.mo) was renovated in March 2003 with more new columns, such as "The Special Zone for Public Servants", "Paradise of Integrity" and "Garden of Volunteers", and the provision of subscription services. The purpose was to make use of modern technology to transmit the message of integrity in a rapid way.



Web-page of CCAC

#### 7.4.5 Co-organization and Participation in Other Activities

The Exhibition Hall of the CCAC received a considerable amount of visitors from other public services and organizations, as well as local associations and schools in 2003. In November, the second "Open Day of the CCAC" was organized, allowing the public to visit the internal departments and facilities, including the reporting room, statement taking rooms, identification parade suite, detention wards, and office for declaration of incomes and properties. This open-day helped citizens to have a better understanding of the CCAC, its sophisticated measures and state-of-the-art facilities for confidentiality so as to encourage them to report cases of corruption.



Citizens visiting the CCAC facilities on the Open Day

#### 7.4.6 Other Community Activities

The CCAC was also actively involved in other community activities, including:

-The "Computer Animation Design Competition" jointly organized by the CCAC and the Chong Wa Student Association of Macao. The announcement was made in December 2003 and the submission deadline will be at the end of March in 2004. The selection and the announcement of the results will be in late April;

-The 34th Caritas Bazaar of Macao;



Citizens playing games at the CCAC stand in the Caritas Bazaar of Macao

- The Carnival held by the Junior Police Call for the purpose of fighting against crimes and drug-abuse;

-The 6<sup>th</sup> Youth Inter-Team Contest on the "Knowledge of Civic Education" hosted by the Education and Youth Affairs Bureau;

- In addition to every year's "Charity Walk for a Million", the staff of the CCAC were also encouraged to take part in others activities of social benefits, such as blood donations, volunteers' visits to the homes for the elderly and children's homes.



A happy team in the "Charity Walk for a Million"



A fun fair co-organized by the CCAC and the Commission of Audit

### 7.5 Contacts and Exchanges

## 7.5.1 Hosted the Board of Directors' Meeting of the Asian Ombudsman Association

The Board of Directors' Meeting of the Asian Ombudsman Association (A.O.A.) was held on October 20 and 21 in Macao. Thirty delegates from eight countries and territories attended meetings held in the conference room of the Macao Cultural Centre and in the CCAC. The current President of the Board of Directors of the A.O.A., Ombudsman of Pakistan Mr. Imtiaz Ahmad Sahibzada, was joined by the Secretary (HK), the Treasurer (South Korea) and other five members from China, Japan, Macao, Malaysia and the Philippines respectively.



The first day of A.O.A. Board of Directors' Meeting in the conference room of the Macao Cultural Centre

The A.O.A. currently has 22 members, representing 18 countries and territories.

One key agenda of this conference was to put forward studies on the ombudsman's missions to further promote the justice system of ombudsman. Also, the reinforcement of the role of A.O.A. in the Asian region and the promotion of cooperation between its members were other important matters of discussion.

During the two-day conference, the participants had visited the Civil and Municipal Affairs Bureau. The Chief Executive, Mr. Ho Hau Wah, received the Board members of the A.O.A. and had dinner with them.

During their short stay in Macao, the conference participants not only fortified the communication with one another, but also had a good opportunity to know better about the administrative functioning of the Macao SAR government.



Members of the A.O.A. Board of Directors and participants in the meeting

#### 7.5.2 Ties with Local Associations

Earlier in 2003, the CCAC leadership visited a number of non-governmental organizations so as to collect their opinions and suggestions to improve the work of the CCAC. These included the Macao Chinese Education Association, the General Workers' Union of Macao, the Neighbourhood Association of Taipa, the Association of the Inhabitants of Coloane, the Association of Self-Aid of Vendors, the General Union of the Neighbourhood Association of Macao, the Association of Fishermen and the Association of the Clerical Staff, etc.



The leadership of CCAC visiting local association

#### 7.5.3 External Contacts and Exchanges

The CCAC continued to strengthen its ties with relevant organizations and departments in the mainland and the Hong Kong SAR. Major activities included:

- -January: Representatives of the CCAC participated the "Partnership Against Corruption Conference" jointly organized by the ICAC and the Interpol;
- -January: Visits to the Office of the Ombudsman, Hong Kong;
- -March: Visits to the Corruption Prevention Department of the Independent Commission Against Corruption of Hong Kong;
- -May: The CCAC delegation attended the 11<sup>th</sup> International Conference of Anti-Corruption and the 3<sup>rd</sup> International Forum of Anti-Corruption, in South Korea;
- -September: Participation in the 21<sup>st</sup> Conference of Ombudsman of the Australo-Asian Region, in Papua New Guinea;
- -October: The Commissioner attended the Board of Directors' Meeting of the International Ombudsman Institute held in Canada;



The Commissioner, Cheong U, meeting Clare Lewis, the President of the Board of Directors of the International Ombudsman Institute in the Board Meeting

-November: The CCAC Delegation went to Beijing, Wuhan, Shanghai and Zhuhai, visited the Ministry of Public Security, the General Customs Administration, the Supreme People's Procuratorate of China, the Second Representation of the People's Procuratorate of the Municipal of Beijing, Chinese People's Public Security University and the People's Procuratorate of Hubei Province;



The CCAC Delegation meeting the General Procurator, Jia Chunwan, of the Supreme People's Procuratorate of the People's Republic of China

-December: Participation in the 10<sup>th</sup> Seminar on "Complaints Handling" organized by the Office of the Ombudsman, Hong Kong.

In the meantime, the CCAC received delegations from a number of regions and countries, including the Anti-Corruption Experts of the Interpol; the Director of the Judicial Studies Centre of Portugal, Mário Mendes; the Delegation of Security Information Service of Portugal; the Consul of Finland in Hong Kong; and the delegations of the Supreme People's Procuratorate of the People's Republic of China; the People's Procuratorate of the Municipal of Beijing; the People's Procuratorate of the Province of Guangdong; the People's Procuratorate of the Municipal of Jiangmen; the Supervision Department of the Municipal of Shenzhen; the People's Procuratorate of the Municipal of Zhuhai; the Commission

of the Development Planning of Beijing, the National Taipei University and the Independent Commission Against Corruption of the Hong Kong SAR.



Together with the Commissioner of the ICAC of Hong Kong, Raymond Wong Hung Chiu (centre)

The CCAC was equally visited by local personalities representing public services, academic institutions and local associations, including the leadership and departments from various government departments: the Commission of Audit, the Customs Service, the Civil and Municipal Affairs Bureau, the Public Security Forces Affairs Bureau, the Public Administration and Civil Services Bureau, the Legal Affairs Bureau, and the Identification Department; the General Consul of Portugal in Macao; the Director of the Faculty of Law of the University of Sciences and Technology of Macao, the leadership of various local associations: the Association of Lawyers of Macao, the Monitoring Cabinet of the Central People's Government Liaison Office in the Macao SAR, the Macao Chamber of Commerce, the Association of Women of Macao, the Association of Self-Aid of the Labourers of Taipa and the Macao New Chinese Youth Association.